



Terms & Conditions – CreteDiscover.com

1. Service description

This website has been created and is operated by Crete Discover.com (GOLD trade name). We act as an intermediate between hotels, craft & car hire agencies and users in order to provide our users with the possibility to search and book service online. Our service is based on information provided by hotels, villas, apts., rent a cars, planes, helicopters, boats – crafts, job opportunity's.

Although we do our utmost to ensure that all information provided on this website is accurate, we cannot guarantee that all information is comprehensive and error-free, nor can we be held responsible for interruptions or non-delivery of information.

“Terms and Conditions of a friendly company”

2. Privacy

CreteDiscover.com uses high ethical standards and respects your privacy. We will not give your personal information to third parties under any circumstances. Please have a look at our [privacy policy](#) for further information.

3. Credit card guarantee

Hotels require credit card details in order to guarantee your reservation. Your credit card information will be sent directly to the reserved hotel. When you make a booking, you will automatically enter into an agreement with the hotel you have chosen. We will not charge your credit card, as you will pay for your stay at the hotel.

Be assured that we take our responsibility regarding your credit card information very seriously. We use the industry standard "Secure Socket Layer (SSL)" technology to encrypt your credit card details. Therefore, we can guarantee that every transaction made is 100% safe and we will reimburse the first EUR 50 should your credit card be misused or abused due to cretediscover.com.

The credit card company is obliged to pay the remainder.

Our Bank Partners are Gjensidige DnB NOR, Deutsche Bank A.G and Piraeus Bank

4. Free of charge

Our service is free of charge. Unlike many other parties, cretediscover.com will not add any additional fees, like a reservation fee, to the apts., rent a cars, planes, helicopters, boats – crafts , rate.

5. Cancellation

Please follow the instructions in the confirmation email in case you need to cancel your stay. If you cancel according to the cancellation policy of the accommodation - hotel, craft or rent a vehicle, it will be free of charge. We recommend you read the cancellation policy of the matter carefully. If you cancel later than requested by the hotel (or others) or do not show up, the hotel (or others) might charge you a fee which in most cases is the equivalent for a one night stay.

[Note, CreteDiscover.com will not charge you any cancellation fee whatsoever.](#)

6. Disclaimer

The cretediscover.com website has been compiled with the greatest possible care. Our services are based on the information provided by the hotels; for this reason, the hotels remain responsible for the correctness of this information. Hotels can alter the information about their hotel, such as prices and availability, at any moment. We can therefore not guarantee that all the information is accurate and faultless, nor can we be held responsible for errors or inaccuracies in the supplied information. You should always check the provided information before acting on the basis of the supplied information.

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Norway, law is applicable to our services.

